

Validation Report



BN738

Certificate in CCNA Voice

(10 ECTS credits leading to a level 7 Special Purpose Award)

Introduction

The mission of the Institute is to serve its students and the community by meeting the skills needs in the economy and increasing the level of participation in third-level education and training, particularly in Dublin North-West and its environs. The Institute will do this:

- by achieving consistently high standards of relevance and quality in teaching, research, development and consultancy, and
- by offering a welcoming and supportive environment to students from all educational and social backgrounds, and to adults wishing to increase their level of technical skills.

The Institute has developed an active adult continuing education programme to provide education and training that is relevant and responsive to economic and social needs both locally and nationally and is committed to both lifelong learning and second-chance education.

The Institute in 2006 was awarded delegated authority enabling the development, validation, implementation and continuous improvement of its existing taught higher education and training programmes up to and including level 9 of the National Framework of Qualifications.

It is Institute policy to validate all academic programmes offered by the Institute, and in so doing, indicate award and programme title, academic level by relating them to the National Framework of Qualifications and volume of learning by allocating ECTS^I credits to the programme.

The purpose of this document is to report on the findings of the peer review panel established to validate this proposed programme against the criteria for the validation of minor, supplemental and special purpose awards as stipulated in the Institute policy document 3AC05^{II}.

This submission by the School of Informatics and Engineering evolved through:

- examining the competence, expertise and experience of it's staff in addition to the strategy of the department/school/Institute and Government educational policy

^I European Credit Transfer and Accumulation System

^{II} 3AC05 Policy and procedure for proposal, development and validation of minor, supplemental and special purpose awards

Programme overview

The Institute of Technology Blanchardstown (ITB) is registered as a Cisco Local Academy, authorised to deliver the Cisco Networking Academy Programme (CNAP).

The 640-460 IUC Implementing Cisco IOS Unified Communications exam is associated with the CCNA Voice certification. This exam confirms basic IP telephony installation, configuration, and maintenance skills by testing a candidate's knowledge of implementing and configuring small- to medium sized IP Telephony solutions using Cisco Unified Communications Manager Express, Cisco Unity Express, and the UC500 Smart Business Communications System solutions.

Programme detail

Programme title	Certificate in CCNA Voice Level 7 10 ECTS Credits
Award title	Certificate in CCNA Voice Level 7 10 ECTS Credits
Award type	Special purpose
NFQ¹ level	7
ECTS credits	10
Programme code	BN738
Banner code	BN_KCNAV_Q

Programme information

The academic content of this programme is determined by Cisco, and the examinations are conducted under the auspices of Cisco.

¹ National Framework of Qualifications

For details of programme and entry requirements consult a Cisco Network Academy, the contact details of which can be accessed by clicking on the following link:

<http://cisco.netacad.net/cnams/locators/AcademyClassLocator.jsp>

This validation was restricted to recommendation of programme and award title, proposed NFQ level, and proposed ECTS credits.

Panel members

Chairperson	Mr. Stephen McManus Dundalk Institute of Technology
Panel member 1	Dr. Pavel Gladyshev University College Dublin
Panel member 2	Dr. Vivienne Mee Deloitte and Touch
Panel member 3	Mr. William Farrelly Letterkenny Institute of Technology
Panel member 4	Dr. Mícheál ÓhÉigeartaigh Waterford Institute of Technology
In attendance	Dr. Diarmuid O'Callaghan IT Blanchardstown Mr. Michael Keane IT Blanchardstown
Date of Panel Meeting	Thursday 21 st May 2009

Institute staff present

Dr.	Brian Nolan	Head of Department of Informatics
Mr.	Tom Nolan	Department of Informatics
Ms.	Aoife Fox	Department of Informatics
Mr.	Michael O'Donnell	Department of Informatics

Decision of the panel

The panel recommended the validation of the proposed programme namely:

Programme title	Certificate in CCNA Voice Level 7 10 ECTS Credits
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Panel signatures

Chairperson

Mr. Stephen McManus _____ Date _____

Secretary

Dr. Diarmuid O'Callaghan _____ Date _____